

Statement of Warranty



You are now the proud owner of Hepplewhite Fitted Furniture. Within this document you will find useful information of how to look after your furniture, details of how to purchase matching furniture for your bedrooms or home offices and information on our after sales service and warranty.

The company warrants that the Goods will correspond to their specification at the time of delivery and shall be free from defects in material and workmanship for the 10 year period following the date of invoice for such goods. Should any defect of material or workmanship arise in Goods supplied by the Company within this period the Company undertakes to either make good the defect at our own expense, or at our option to substitute for the defective Goods others of similar description, provided that written notice is given to the company as soon as the defect is discovered. Our responsibility on all cases is limited to the substitution of defective parts and we shall not be liable for any general or special damage arising directly or indirectly from any such defect of quality, condition, fitness or sufficiency in Goods supplied originally or by way of replacement.

The 10 year warranty only covers the goods, and does not cover any defects caused by installation and fitting.

The company liability under the clause of these conditions shall cease if:

- The company's representatives are denied full and free right of access to the goods.
- The customer permits persons other than those approved by the Company to affect any replacement parts, maintenance, adjustments or repairs to goods.
- The customer has not properly maintained the goods in accordance with instructions, pamphlets or directions given or issued by the company from time to time.
- The customer uses any spare parts or replacements not manufactured by or on behalf of the company or fails to follow the companies' instructions for use of the same.

Save for the terms of this warranty, all guarantees, conditions and warranties (including any as to quality or fitness for any particular purpose) whether expressed or implied by statute or common law or otherwise are excluded.

Please register your furniture now to receive the full 10 Year Hepplewhite Guarantee

Please register now online at www.hepplewhitefittedfurniture.co.uk following the links, you must register within 6 months from the date of purchase to qualify.

Reference Number(s):-

Taking Care of your Hepplewhite Vinyl Furniture

If you have had fitted our easy care vinyl finish, then looking after it couldn't be simpler. To maintain the furniture's fine appearance, wipe over occasionally with a cloth dampened with a mild detergent solution and polish off with a soft, lint free cloth.

Taking Care of your Hepplewhite Veneer Furniture

Hepplewhite uses natural timbers to manufacture its furniture. This means that no two pieces are identical, since the figure and colouration of the timber grain varies naturally. Our process of manufacture selects, grade and colour match timbers, but nevertheless, grain and hue will vary from piece to piece.

Natural timbers all mature in colour as they age in normal lighting conditions, and this occurs to a greater or lesser degree according to species. With paler woods it is more obvious and appears to happen over a shorter period of time. Darker woods mature more slowly and colour changes are less marked. Both these attributes of natural grain variation and colour maturation are intrinsic to timbers. They are prized features of these natural materials and help to ensure the value and uniqueness of your Hepplewhite Furniture.

Hepplewhite uses durable lacquers to finish and seal the solid timbers and veneers that go into the making of its furniture. These surface finishes protect from liquids, staining and warm objects providing that spills are wiped up straight away with a damp cloth and excessive heat is not applied directly to the surface.

Handles & Glass

Metal handles are finished with a clear lacquer. Regular dusting with a soft cloth is the only maintenance needed. Do not use metal polishes or abrasives as these will remove the lacquer coating and might result in patchy or discoloured appearance. Once the lacquer has been removed, the metal will require more frequent cleaning with brass cleaner. When you are cleaning your glass, use only branded glass/mirror cleaner or a damp cloth with a small amount of detergent. Avoid using harsh spirit cleaners as this will damage surface coatings.